

<b>Prepared By: Quality Manager</b>	<b>QUALITY POLICY</b>	<b>Doc. No. : IOAS/QP/01</b>
<b>Approved By: CEO</b>		<b>Rev. No. : 03 / 20.08.2010</b>

### **Quality Policy**

In order to accomplish its mission, our Accreditation Committee has set up and maintains the quality management system which is based on the legislation in force, on the international standards for the accreditation field and other documents issued by the reputed international accreditation organizations.

The Accreditation Committee provides accreditation services in a professional, impartial and transparent manner and is fully aware of its role. It also plays a very important role in improving the quality of accreditation service in every economy.

International Organization for Accreditation services promises a continuous improvement of its own performance in accordance to the above mentioned standards. According to the requirements of the mentioned standards, IOAS shall not provide services like consultancy in order to obtain and maintain accreditation or other activities which may influence its reliability and its impartiality. IOAS's quality management system is planned, documented, implemented and controlled. We check the implementation of the quality policy and also of other policies through results of internal audits, satisfaction of clients and authorities along with the status of effectiveness of corrective and preventive actions, measures which are the outcome of the management reviews, changes that may affect the quality management system as well as the recommendations for improvement.

We are conscious that only a well trained and competent staff, with a practical experience is the key to an appropriate and effective performance of accreditation procedures. We'll organize continuous trainings for our staff (internal and external) as well as monitoring their effectiveness.

We have defined the objectives in order to fulfill the quality policies:

- Within the year 2012, all the corrective actions identified from the audits and assessments of foreign experts, must be undertaken.
- To obtain the opinions from its clients and regulatory authorities.
- To organize, within 2015 at least five internal training courses for increasing the level of Knowledge relating to the accreditation.

The staff of IOAS is aware that the quality management system is to be implemented without Deviations and shortfalls within it.

